

# **Thurncourt Community Meeting**

**DATE:** Monday, 4 February 2019

**TIME:** 6:30 pm

**PLACE:** Thurnby Lodge Youth and  
Community Centre, Thurncourt  
Road, Leicester LE5 2NG

**YOUR community. YOUR voice.**

## Conduct Guidance

The behaviour of people at ward community meetings is important to the success of the meeting. Everyone attending today's meeting is kindly asked to comply with the following arrangements:

- Respect the views of others
- Keep to the Agenda
- One person speaks at a time
- Keep disruption to the minimum (mobile phones on silent) and no side discussions

If anyone does not comply with the guidance, they may be warned that they may be asked to leave the meeting.

## Making Meetings Accessible to All

**Access** – Meetings are held in a variety of community venues. We will only hold meetings in venues where there is suitable access for wheelchairs. If you have any concerns about accessing a venue by wheelchair, please contact the Democratic Support Officer on the number given below. If you feel you may not be able to hear what's being discussed at a meeting please contact the Democratic Support Officer on the number below.

### Braille / Audio tape / Translation

If you require this please contact the Democratic Support Officer (production times will depend upon equipment/facility availability).

**Social Media** - The Council is committed to transparency and supports efforts to record and share reports of proceedings of public meetings through a variety of means, including social media. If you wish to film proceedings at a meeting please let us know as far in advance as you can so that it can be considered by the Chair of the meeting who has the responsibility to ensure that the key principles set out below are adhered to at the meeting.

Key Principles. In recording or reporting on proceedings you are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted ;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

## **1. INTRODUCTIONS & APOLOGIES FOR ABSENCE**

The Chair will introduce those present and make any necessary announcements.

The Chair and any other Councillors who are present will make any declarations as required by the Councillors' Code of Conduct.

## **2. ACTION LOG**

**Appendix A**

The Action Log of the previous meeting held 18 June 2018 is attached for information and discussion.

## **3. COUNCILLORS FEEDBACK**

There will be an update on issues that Councillors have been dealing with in the Ward.

## **4. LOCAL POLICING UPDATE**

Officers from Leicestershire Police will be at the meeting to provide an update on local policing issues.

## **5. HOUSING ISSUES**

Housing officers will give an update on housing issues in the Ward.

## **6. HIGHWAYS ISSUES**

Highways officers will give an update on highways issues in the Ward.

## **7. LEICESTER ADULT SKILLS AND LEARNING SERVICE**

An officer will be present to provide information on the Adult Skills and Learning Service.

## **8. CITY WARDEN**

The meeting will receive an update on issues that the City Warden has been dealing with in the Thurncourt Ward.

## 9. WARD COMMUNITY BUDGET

**Councillors are reminded that under the Council's Code of Conduct they should declare any interest they may have in budget applications**

The meeting will receive an update on the Ward Community Meeting Budget.

## 10. ANY OTHER BUSINESS

### **Help us to make improvements!**

Please help us to improve Community Meetings by filling in an **Evaluation sheet** to let us know what you thought of the meeting. Thank you.

### **For further information, please contact**

Punum Patel, Community Engagement Officer  
Phone Number: 0116 454 6575  
Email: [punum.patel@leicester.gov.uk](mailto:punum.patel@leicester.gov.uk)

or

Julie Harget, Democratic Support Officer  
Phone Number: 0116 454 6357  
Email Address: [Julie.harget@leicester.gov.uk](mailto:Julie.harget@leicester.gov.uk)

Or

[www.leicester.gov.uk/communitymeetings](http://www.leicester.gov.uk/communitymeetings)

# Appendix A

## THURNCOURT COMMUNITY MEETING

MONDAY, 18 JUNE 2018

Thurnby Lodge Youth and Community Centre, Thurncourt Road,  
Leicester LE5 2NG

Councillor Aldred: Chair

<b>NO</b>	<b><u>ITEM</u></b>	<b><u>ACTION REQUESTED AT MEETING</u></b>
1.	<b>INTRODUCTIONS &amp; APOLOGIES FOR ABSENCE</b>	Councillor Aldred as Chair, welcomed everyone to the meeting and introductions were given.
2.	<b>ACTION LOG OF THE PREVIOUS MEETING HELD 5 MARCH 2018</b>	The Action Log of the previous meeting held 5 March 2018 was confirmed as a correct record.
3.	<b>COUNCILLORS' FEEDBACK</b>	Attendees were asked to note: <ul style="list-style-type: none"><li>• The Chair had been in discussions with Adrian Edge from the Parks services; it was expected that some new play equipment would be installed in the park this year.</li><li>• The Community Centre on Ocean Road had been demolished and put back to flat land. Residents had expressed concerns about what would be put there as for example, seating might lead to anti social behaviour. The Chair believed that the land would be maintained by the council, though this might just be grass cutting. Concerns were expressed by attendees that grass was overgrown as it was not being cut regularly. The Chair added that she and residents had tried to keep the community centre open but it had not been possible.</li><li>• The Chair had also been dealing with constituents' housing issues and general case work.</li></ul>
4.	<b>LOCAL POLICING UPDATE</b>	PC 4031 Steve Base introduced himself and PCSO 6092 Danny Burton to the meeting and explained that they were new to Thurncourt.  Attendees were asked to note the Thurncourt Police update a copy of which is attached to the back of this Action Log. Attendees heard that the Police were trying to monitor parking problems at both Thurnby Lodge Academy and Willowbrook Primary.

		<p>In response to a question about CCTV, PC Base stated that the cameras had film in them and they were monitored 24 / 7 by the council. The cameras were currently in a default position to cover a wide area, but could be altered to zoom in on a specific location. People were asked to call 101 and give as much detail as possible if they had specific concerns and the camera could be adjusted as appropriate. An attendee commented that concerns and information about speeding traffic on Thurncourt Road had regularly been reported and therefore more action should have been taken by the Police in response.</p>
<p><b>5.</b></p>	<p><b>CITY WARDEN UPDATE</b></p>	<p>Attendees were asked to note an update from Nicole Powell, the City Warden for Thurncourt, Humberstone and Hamilton and Evington. An information leaflet was circulated and is attached to the back of this Action Log.</p> <p>An attendee commented that he never saw the City Warden and Nicole explained that she attended the community meetings but because she covered three wards, instead of generally patrolling, she responded to specific issues and complaints. Residents were asked to report issues or concerns to her. These could be emailed to <a href="mailto:city.warden@leicester.gov.uk">city.warden@leicester.gov.uk</a></p>
<p><b>6.</b></p>	<p><b>HOUSING UPDATE</b></p>	<p>Attendees were asked to note an update from Andy East, Neighbourhood Housing Team Leader. Points made included the following:</p> <ul style="list-style-type: none"> <li>• Funding had been made available from the environmental budget to provide three parking spaces on Sunbury Green. However additional funding had been secured from Highways and the parking spaces were being increased to ten.</li> <li>• Ten parking bays were being provided in Homestone Gardens.</li> <li>• Following issues with security around the shops on Thurncourt Road, it had been agreed to install fencing. Funding had been secured but the possibility of a cheaper quote was being investigated.</li> <li>• Possibilities of installing dropped kerbs in properties rented by council tenants were being considered. The properties needed to have hard standing and certain criteria needed to be met. Andy welcomed suggestions for appropriate sites. An attendee commented that a parking area on</li> </ul>

		<p>Eddystone Road could be created if a grassy area was paved over.</p> <ul style="list-style-type: none"> <li>• Andy was aware that work was needed to the planters outside the shops and he was trying to establish who was responsible for maintaining the planters.</li> <li>• Attendees were reminded that the new system of universal credit applied to people of working age who had a change to their benefits. Universal Credit (which included Housing Benefit) was now administered by the Department of Work and Pensions.</li> </ul> <p>A concern was raised relating to overgrown grass that was covering the footpaths by Ocean Road. There was also a broken manhole cover on one of the footpaths. <b>Action:</b> Andy to report the concern to the relevant Housing Officer.</p> <p>An attendee reported that the railings at Thurnby Lodge Academy were rusty. <b>Action:</b> Punum Patel, the Community Engagement Officer to report the concern to the relevant department.</p>
7.	<b>HIGHWAYS UPDATE</b>	<p>Attendees were asked to note an update from Robert Bateman, Special Projects Manager from Highways.</p> <p><b>School Parking:</b> The council was carrying out a number of actions to tackle problem parking at schools including working with Sustrans and Living Streets to encourage people to walk to school. They were active in both Willowbrook and Thurnby Lodge Academy and the work was being well received. An attendee commented that an email had been sent from one of the local schools to say that safety bollards were being put outside all the schools. Robert responded that the council was looking to put in safety measures in all schools, but bollards were not necessarily appropriate everywhere.</p> <p>The council had a dedicated officer to go into schools to see what 'hard measures' such as bollards were feasible. She was working through all the schools in Leicester on a priority basis and it was hoped that she would come into Thurncourt later this year.</p> <p>An attendee reported that people were double parking on Dudley Avenue and stated that yellow lines were needed.</p>

		<p>Community Speed Watch was now available whereby a group of residents monitored speed. Although fines could not be issued, letters would be sent to motorists caught speeding.</p> <p>There was some discussion relating to a petition for a crossing by the Scraftoft Lane / Bowhill Road junction where a child was knocked down and badly injured. Before the petition was submitted, attendees at an earlier community meeting had agreed to wait to see if Highways would take appropriate action. The Chair asked for a report or action plan on what was happening with this, to be brought to the next Thurncourt Community Meeting. <b>Action:</b> Robert Bateman</p> <p>Comments were also made relating to a crossing that people understood was going to be installed further down Scraftoft Lane, near the shops on Cardinal's Walk. The Chair requested that an update on this be brought to the next community meeting. <b>Action:</b> Robert Bateman</p> <p>The Chair asked for a lock to be placed on the grit bin by the shops on Thurncourt Road, with two keys being left with the local shops. A lock on the bin would prevent children accessing the grit and scattering it round the area. <b>Action:</b> Punum Patel / Robert Bateman</p>
8.	<b>DE MONTFORT UNIVERSITY SQUARE MILE</b>	<p>With the Chair's agreement, attendees received an update on the De Montfort University Square Mile Project. The meeting was asked to note:</p> <ul style="list-style-type: none"> <li>• The project commenced in October 2017 and the Square Mile had worked with young people on a number of different projects and older people to combat social isolation. As part of this 100 university students had been working on the Thurnby Lodge estate.</li> <li>• Two exciting projects were in the pipeline including work with the Phoenix Cinema to bring a cinema screen to Thurnby Lodge. Square Mile was also entering into a partnership with Arts Council England to create arts provision for children age 0-3 years (and their parents/ Carers).</li> <li>• The way the estate had responded had been inspiring; the project now wanted to more forward and ideas from residents were welcome as to how the estate could be improved. Residents were</li> </ul>



		<p>asked to contact either the Square Mile Project or Councillor Aldred.</p> <p>There was some discussion about publicity and it was suggested that leaflets could be placed in schools and also made available at parents' evenings and school fetes etc.</p> <p>An attendee asked the project to help with some football provision for girls. It was suggested that the attendee should speak to Wayne Allen or Pat Derby and also that they should work with Thurnby Rangers as that club was already affiliated with the Football Association. The representative from Square Mile offered to do this on behalf of the resident.</p>
9.	<b>WARD COMMUNITY BUDGET</b>	<p>Punum Patel, the Community Engagement Officer presented an update on the ward community budget. The meeting heard that three applications had been supported</p> <p>The Seabrook Group - £300 for a Chair Based Exercise Instructor  The 55<sup>th</sup> - £450 for the installation of 3 hand dryers  £2000 towards 2 mobile CCTV cameras for the Leicester East Wards</p> <p>A balance of £15750 remained in the budget, though some applications were being processed.</p> <p>Applications needed to be submitted on-line and help with this could be arranged if needed. Decisions on applications for £500 or less could be considered at any time. Applications exceeding £500 would be considered three times per year in line with the deadline for receipt of funding applications. The next deadline for applications was 30 September 2018.</p> <p>Comments were made that residents wanted more information on the applications and for details to be brought to the community meeting. Punum explained that the process was set by Executive Member but she would however feedback those comments. She was not in a position to discuss individual applications. <b>Action:</b> Punum Patel to feedback the concerns expressed regarding the budget process, to the Senior Project Manager, Neighbourhood Services.</p> <p>Progress was requested on an application for the war</p>

		memorial and concern was expressed that the memorial had not yet been installed. There was support for the idea but the site had not yet been agreed. The Rev Paul Savage added that different options were being explored and this took time. The Chair stated that officers were dealing with application and had spoken to the applicant.
<b>10.</b>	<b>CLOSE OF MEETING</b>	The meeting closed at 8.02pm.

# Minute Item 4

NOT PROTECTIVELY MARKED

## Thurncourt Ward Police Stats

### Staffing

PS 1719 Rob Merrall. To be replaced by PS 1974 Kev Mistry from 02/07/2018

PC 4031 Steve Base

PC 4458 Sarah George

PCSO 6092 Danny Burton

PCSO 6513 Georgina Cook (on temporary leave)

### Current beat priorities

- To reduce the use of mini motorbikes on the park and around the local area.
- Motorists parking on street junctions and pavements causing unnecessary congestion, obstructing the highways and schools areas
- To reduce vehicle crime on the estate, particularly in the hours of darkness.

### Crime statistics for the last 3 months

These figures are from 5<sup>th</sup> March 2018 to 18<sup>th</sup> June 2018

- Burglary other than dwelling – 2. Down 1 from previous period.
- Burglary dwelling – 6. Down 1 from previous period.
- Robbery – 2. Same as previous period.
- Vehicle crime – 17. Up 5 from previous period.
  - Theft from motor vehicle -12. Up 2 from last period
  - Theft of motor vehicle – 4. Up 3 from last period
  - Damage to motor vehicle – 1. Same as last period

NOT PROTECTIVELY MARKED



## Household Waste Recycling Centres

If you have access to a vehicle please use our Household Waste Recycling Centres to recycle and dispose of your household waste, located at:

**Freemen's Common\*, on Islington Street, LE2 7SQ**      **Gypsum Close, off Lewisher Road, Leicester LE4 9AB**

**Both sites are open from 8am to 8pm (April to October)  
8am to 6pm (November to March)**

Centres are shut on December 25th/26th and January 1st and close early on December 24th/31st

If you have a van/trailer over 1.4m long you are only allowed to visit the Gypsum Close Centre and you must obtain a **permit** first which you can request on-line at [leicester.gov.uk/recycling](http://leicester.gov.uk/recycling) or by calling **0116 454 6750**.

**Items you can recycle include:**

clothes	handcups & mugs	fridges & freezers	toys & motorbikes	books	car batteries
shoes	soil	large appliances	plastic bottles	cardboard	used engine oil
textiles	wood & timber	mobile phones	paint	paper	
asbestos**	furniture	batteries	cooking oil	mixed glass bottles & jars	
gas bottles	electrical	small appliances	garden waste	food tins & drink cans	
household & garden chemicals***	fluorescent tubes	telecoms & computers	household waste	metals	

\* No vans or trailers over 1.4m long will be allowed into the centre at Freemen's Common, unless disposing of asbestos with a permit. They must use Gypsum Close only.  
 \*\* Only cement bonded asbestos which has been double wrapped in plastic will be accepted at Freemen's Common Household Waste Recycling Centre. Disposal of asbestos must be booked in advance on 0116 454 6750.  
 \*\*\* Household and garden chemicals will only be accepted at Freemen's Common.

The new centre at Gypsum Close offers residents improved recycling and waste facilities as well as trade waste facilities. There is also a reuse shop run by our charitable partner LOROS where you can donate & buy items.

**Trade Waste can only be accepted at Gypsum Close for a charge. Please visit [leicester.gov.uk/tradewaste](http://leicester.gov.uk/tradewaste)**

**For further information on how to recycle in Leicester call 0116 454 1002 or visit [leicester.gov.uk/recycling](http://leicester.gov.uk/recycling)**

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# CITY WARDEN SERVICE

**NICOLE POWELL**



**Ward Meeting  
Monday 18/06/18**

Email: [city.warden@leicester.gov.uk](mailto:city.warden@leicester.gov.uk)  
 Website: [www.leicester.gov.uk](http://www.leicester.gov.uk)

Facebook: Leicester City Wardens  
 Twitter: City Wardens

**City Wardens**  
 Phoenix House  
 1 King Street  
 Leicester,  
 LE1 6RN

**These are the main issues that the City Wardens can help with:**

- Educating the public and raising awareness of environmental crimes

**ENFORCEMENT ISSUES:**

- Littering
- Dog fouling & Dog Control Orders
  - Bins on the street (domestic and commercial)
- Free distribution of printed material
  - Fly posting
  - Small scale fly tipping
  - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents

- Street litter control notices
  - Skips & Scaffolding
  - Spitting
- Rubbish on private land

**THURNCOURT WARD**



CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT

Minute Item 5

## CITY WARDEN SERVICE UPDATE

Since the last meeting 3 months ago the table below shows some of the issues I have been dealing with .

Customer Complaints	FLY TIPS	CPW	PRIVATE LAND	OTHER REQUEST
30	8	12	20	8

### RUBBISH ON PRIVATE LAND

Rubbish on Private Land continues to be an issue in Thurmcourt. The process to remove waste when private land does take a much longer period of time. CPNs are very effective. Please use the Services that Leicester City Council provide.

### DOG FOULING

Reports of dog fouling have declined recently. Stencils have been sprayed around Thurmcourt area and more streets are to be completed PLEASE USE THE LOVE LEICESTER APP to report for removal.

### DEPOSITS ON THE HIGHWAY

Please be aware if you are having any work done to your properties all building materials being delivered and left on the highway need a licence from Leicester City Council. All skips must have a licence as well even for 48 hours .

### FLYTIPPING

Fly tipping continues to be an issue.



**If you have any issues that you would like to report then please speak to the City Wardens**

## Advice for residents

Householders are legally responsible for all household waste produced on their property. Most household waste can be disposed of in your wheeled bins or bags.

If you need to dispose of large items such as sofas, fridges or building materials, there are several ways to do this legally:

- Take large items to your council-run tip. Find out opening times and days online.
- Consider hiring a skip. They can be value for money and you don't need a permit if they are stored on your property.
- Your council can dispose of your large waste items as part of the bulky waste collection service.
- You can subscribe to a garden waste collection for an annual fee.

Find out more at [www.jesswaste.org.uk](http://www.jesswaste.org.uk)



## Advice for businesses

Under the Environmental Protection Act, every business has a duty of care when it comes to disposing of its waste. If you are not meeting your legal responsibilities it could result in a fine or imprisonment.

Here are a few tips:

- It is a legal requirement for businesses to use a licensed waste carrier to remove their waste – check they are registered.
- If you are running a business from home you will still need to dispose of your waste correctly - you should not use your household waste collection.
- Provide a written description of your waste to the company collecting your waste.
- Keep a signed copy of your Waste Transfer Notes - you must keep these for 2 years.
- Take action if you think your waste is being mishandled by those who remove it – you could be fined if they are illegally fly-tipping this waste.

Many councils offer competitive and easy to use waste and recycling services for businesses such as business waste collections or trade waste sites, which will ensure you comply with the above requirements. Check with your local authority for more information.

Find out more by contacting your local council or visit [www.rightwasterightplace.com](http://www.rightwasterightplace.com)



CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT